

GENERAL INFORMATION

HOTEL NAME	NUMA BAY EXCLUSIVE		Year of Opening	2017
Classification	5 Stars Hotel		Renovations	2022 - Patisserie Area, Main Pool Sunbathing Area
Acreage	22.000 m ²		Concept	Ultra All Inclusive
Address	Türkler Mah. Sükrü Sipahioğlu Sok. No:12 ALANYA		Total of Rooms	335
Telephone	+90 242 517 37 37		Total of Beds	684
Web Page	www.numahotels.com		Conditioning	24 Hous - VRV
E Mail Addresses	General	info@numabay.com	Floor	9
	Sales	sales@numahotels.com	Elevator	4
	Reservation	reservation@numahotels.com	Pets	Not Allowed
	Accounting	accounting1@numahotels.com	Internet Access	Free Wi-fi connections in all rooms and general area
	Front Office	fom@numabay.com	Credit Card	Visa, Mastercard
Transportation	Taxi, Minibus, Bus		Check In Time	14.00
Speaking Languages	Turkish, English, German, Russian		Check Out Time	12.00
Beach	Sand and Private Pier		Voltage	220 V
Certified Documents	Sustainable Tourism Verification - 3th Tier, 9001 Quality Management System, Blue Flag Certificate, Zero Waste Certificate, Safe Tourism Certificate			

DISTANCES

Antalya Airport - AYT	105 km.	Nearest City / Town	Konaklı - 6 km., Avsallar 2 km.	
Gazipasa Airport - GZP	65 km.	Shopping Center	Konaklı - 6 km., Avsallar 2 km.	
Historical Places	Alanya Castle - 23 km., Red Tower - 23 km., Aspendos Theatre - 73 km., Sapadere Canyon - 66 km.		Hospital	Alanya - 26 km.
Cable Car	Alanya - 21 km., Tahtalı - 170 km.		Sea Park	2 km.
Horse Farm	40 km.	Rafting	Köprülü Canyon - 103 km.	

POOL & AQUAPARK

Relax Pool is an adult pool. Under 16 years old guest can not use that pool.

SWIM UP POOL is just for Swim Up and Swim Up Duplex room types' bookings.

Main Pool - Kids and Kids Aquapark are in the same place and same pools.

NAME of POOL & AQUAPARK	OUTDOOR	INDOOR	NUMBER of SLIDES	DEPTH cm	AREA m ²	SERVICE HOURS
Main Pool	√			140	561	08.00 - 19.00
Main Pool - Kids	√			40	280	08.00 - 19.00
Indoor Pool		√		140	56	08.00 - 19.00
Indoor Pool - Kids		√		35	8	08.00 - 19.00
Main Aquapark	√		3	120	165	10.00 - 12.00 14.00 - 16.30
Kids Aquapark	√		4	40	280	10.00 - 12.00 14.00 - 16.30
Relax Pool +16	√			140	80	08.00 - 19.00
Waterfall Pool	√			140	243	08.00 - 19.00
Swim Up Pool	√			140	184	08.00 - 19.00



Every summer is a new story

ACCOMODATION

A'la carte service breakfast, lunch and dinner at Joe's Grill A'la Carte Restaurant is just valid for SWIM UP and SWIM UP DUPLEX room types' bookings.

At all Room Types: Free Wi-Fi Internet, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels on SAT, Special Bathroom Set Up, Free Digital Safe Box, Laminate Floor, Key System with Card, Wardrobe, Space for Luggages, Make Up Desk & Chair

Maximum occupancy for Standard Land View Room is 2 Adult + 1 Child or 3 Adults.

Room cleaning and room towel changing (if necessary) is everyday. Bed linen and sheet changing is every 3rd day.

On arrival day minibar is filled with water, mineral water, fizzy drinks and juices. The next day minibar is refilled just with water. Tea and coffee are renewed everyday one time.

Tea & Coffee Set Up, Kettle.

Depending on room pax; sofa or coach or armchair can be used for extra bed.

ROOM TYPE		STANDARD	SUPERIOR	FAMILY ROOM	SWIM UP	SWIM UP DUPLEX
Total Room	335	267	10	48	3	7
ROH	58	0	10	48	0	0
Land View	125	125	0	0	0	0
Pool View	10	0	0	0	3	7
Side Sea View	60	60	0	0	0	0
Sea View	82	82	0	0	0	0
Minimum Capacity		1	1	1	1	1
Maximum Capacity		2+2 / 3+1	2	2+2 / 3+1 / 4	2	2+2 / 3+1 / 4
m²		28 - 30 m ²	28 - 30 m ²	40 - 45 m ²	28 - 30 m ²	45 - 52 m ²
With 2 Bedrooms				√		√
With 1 Bedroom		√	√		√	
Number of Balcony		1	1	1	1	1
Special Terrace					√	√
Number of WC / Bathroom		1	1	1	1	1
Shower		√	√	√	√	√
Coach or Sofa or Armchair		√	√	√	√	√
Minibar		√	√	√	√	√
1 LED TV		√	√		√	
2 LED TV				√		√
Split Air Condition		√	√	√	√	√



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RESTAURANTS & SNACKS

A'la carte service breakfast, lunch and dinner at Joe's Grill A'la Carte Restaurant is just valid for SWIM UP and SWIM UP DUPLEX room types' bookings.

There is 1 Main Restaurant, 3 A'la Carte Restaurant, 2 Snack Restaurant and 1 Patisserie.

Breakfast, lunch and dinner services at Main Restaurant are with open buffet form.

Ali Baba A'la Carte Restaurant is closed every Wednesdays.

Gozleme service is closed every Thursdays.

Beach Snack is closed every Fridays.

NUMA HOTELS reserve the rights to make any changes or corrections or improvements to the information and/or to the products and/or services described in such given informations at any time without informing.

FOOD SERVICE	SERVICE HOURS	LOCATION of SERVICE	SERVICE TYPE	CAPACITY	
				INDOOR	OUTDOOR
Breakfast	07.00 - 10.00	Main Restaurant	Open Buffet	250	300
Breakfast	07.00 - 10.00	Joe's Grill A'la Carte Restaurant	A'la Carte	34	44
Late Breakfast	10.00 - 11.00	Main Restaurant	Open Buffet	250	300
Lunch	12.30 - 14.00	Main Restaurant	Open Buffet	250	300
Lunch	12.30 - 14.00	Joe's Grill A'la Carte Restaurant	A'la Carte	34	44
Dinner	19.00 - 21.00	Main Restaurant	Open Buffet	250	300
Dinner	19.00 - 21.00	Joe's Grill A'la Carte Restaurant	A'la Carte	34	44
Snack	11.00 - 16.30	The Avenue Snack	Snack	-	94
	12.00 - 16.00	Beach Snack Corner	Snack	-	140
	13.00 - 15.00	Ali Baba A'la Carte Restaurant	A'la Carte	-	50
Patisserie	12.00 - 18.30	Patisserie	Variety of Pastry	50	25
Ice Cream	14.00 - 16.00	The Avenue Snack Restaurant	Ice Cream	-	94
Waffle	14.00 - 16.00	The Avenue Snack Restaurant	Waffle	-	94
Gözleme	12.00 - 16.00	Beach Snack Corner	Gozleme	-	140
Late Dinner	23.30 - 02.00	Main Restaurant	Open Buffet	250	300

A'LA CARTE RESTAURANTS

At all A'la Carte Restaurants; some kinds soft beverages and some alcoholic beverages are serving with bottle.

Ali Baba A'la Carte Restaurant is closed every Wednesdays.

The Wok House A'la Carte Restaurant is closed every Fridays.

Joe's Grill A'la Carte Restaurant is closed every Saturdays for a'la carte reservations.

7 nights and above accomodations can use 1 time A'la Carte Restaurants free of charge.

All guests are required to make a reservation by Guest Relation department at least 48 hours prior to wished day of a'la carte using. Reservation is required to use A'la Carte Restaurants.

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NAME of A'LA CARTE	CONCEPT	PAID	UNPAID	SERVICE HOURS	CAPACITY	
					INDOOR	OUTDOOR
Joe's Grill A'la Carte	Grill & Steak	✓		19.00 - 21.00	34	44
Ali Baba A'la Carte	Fish & Kebop		✓	19.00 - 21.00	-	50
The Wok House	Chinese		✓	19.00 - 21.00	50	-



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BARS			
Included Beverages in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.	LOCATION of SERVICE	SERVICE HOURS	CONCEPT
Ultra All Inclusive concept does not include; Some kinds of Import beverages, champagne, VSOP, XO and other Premium Vodka which are older than 12 y.o. and import wines.	Blue Lobby Bar	24 Hours	Ultra All Inclusive
	Avenue Pool Bar	10.00 - 18.30	Ultra All Inclusive
There is not any bottled beverage service in the hotel.	Ali Baba Beach Bar	10.00 - 00.00	Ultra All Inclusive
Alcoholic beverages are not served for guests under 18 years old according to TPC code 194/1.	Disco Bar	23.00 - 01.00	Ultra All Inclusive
Patisserie is serving kinds of cold & hot coffees, some non-alcoholic coffee blends and kinds of tea. There is not any alcoholic beverage service at Patisserie.	Patisserie	24 Hours	Ultra All Inclusive

SPECIAL PACKAGE CONCEPTS				
Door decoration for Birthdays and Anniversaries is just for celebration days.				
7 nights and above accommodations can use 1 time unpaid A'la Carte Restaurants free of charge. Given free ala carte using below is an extra to 1 time.				
Breakfast Service to the room is 1 time and reservation required to guest relation department.				
SPECIAL PACKAGE CONCEPT	HONEYMOON	REPEAT GUEST	BIRTHDAY	ANNIVERSARY
Fruit Basket	✓	✓	✓	✓
Wine		✓	✓	✓
Fast Check In		✓	✓	✓
Beverage and Cold Towel Service		✓	✓	✓
Room Decoration On Arrival Date	✓	✓		
Door Decoration Till Departure Date	✓			
Champagne	✓			
Free Using A'la Carte (Reservation Required)		✓	✓	
Table Decoration at A'la Carte Restaurant	✓			✓
Bathrobe	✓	✓	✓	✓
Celebrating Card	✓	✓	✓	✓
Breakfast Service to the Room (Reservation Required)	✓			
%20 Discount at SPA Center	✓			

MINI CLUB
Mini Club is open from 10.00 till 12.00 and from 14.30 till 17.00.
Mini Club service is for children between 04 till 11 years old.
Children between 0 - 3 years old can participate in the activities with a parent.
There are kids games with kinds of themes, educational & instructive activities, painting, daily sport activities, playground and mini disco without paying any fee.



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CONFERENCE

Capacity by orders are maximum occupancies.

Sales & Marketing department can give more informations about price and concept.

There is free Wi-Fi connection at Main Saloon.

Standard Equipments: Kinds of Microphone, Rostrum, Projektor and Projector Curtain. Sales & Marketing department can give more informations about the equipments.

Scene Size: Front - 15 m, Depth - 4 m, Height 0,50 m

Sizes of Tables at Banquet Order: Round Table - 180 cm x 120 cm.

NAME of SALOON	AREA m ²	HEIGHT m	CAPACITY by ORDER		
			THEATRE	CLASS	BANQUET
Main Saloon	240	3,50 m	156	100	90

ACTIVITIES

UNPAID				PAID		
Day Time Animations	Disco	Beachvolley	Boccia	Water Sports	All SPA Services	
Evening Shows	Live Music	Morning Gym	Table Tennis	Jet Ski	Turkish Bath	Foam Massage
Theme Nights	Pool Games	Water Gym	Dart	Parasailing	Peeling	
Special Performances	Yoga	Waterball	Fitness Center	Beach Pavillion	Pool Pavillion	

OTHER SERVICES

Beach Towel changing is 1 time in a day. Getting clean towel is between 09.00 - 14.00; delivering dirty towel is between 16.00 - 19.00.
Beach Towel service is doing by SPA Center.

UNPAID				PAID		
Some Import Beverages	Wi-Fi Internet	Pool Sunbeds	Beach Sunbeds	Room Service	Doctor Service (09.00-18.00)	
Package Concepts	Turkish Coffee	Pool Umbrella	Beach Umbrella	Hairdresser	Some Import Beverages	
Digital Safe Box	Beach Towel & Changing (with card)			Laundry Services	Some Premium Beverages	
Baby Highchairs				Dry Cleaning	Bottled Beverages	
Bottle Warmer				Shopping Center	Airport Transfers	
				Car Rental		Stroller

IMPORTANT NOTES

Hotel guest should use ARM BANDS while their staying at hotel.

The guests who have food allergy should need applying to guest relation or front office to fill in "Food Allergen Notification Form".

Bars, Beach Area and Aquaparks will be open according to weather conditions at the beginning and ending seasons.

Alcoholic beverages are not served for guests under 18 years old according to TPC code 194/1.

According to law number 4207 closed areas such as rooms, restaurants, lobby etc; smoking, using electronic cigarettes & waterpipe & all tobacco products are prohibited.

The services and hours can be changed accordings to seasons and weather conditions.

Agency should take a confirmation about knowledges of hotel before publishing catalogs or printing any documents. Hotel can not be held responsible about any incorrect informations given by agency.

According to dress code prossedure; guests can not enter restaurants with shorts, swimming dresses or wet clothes.

Hotel has rights to change or remove any services, times and other informations on that Fact Sheet without any information to 3rd parts.